

**No.D.12019/2/2024-MSHCS/MUHCS
GOVERNMENT OF MIZORAM
MIZORAM STATE HEALTH CARE SOCIETY**

Dated Aizawl, the 18th March, 2025

MUHCS TENDER ADDENDUM NO. 001

The amendments in ISA tender are as follows

1. The clause 14.3 Minimum manpower Requirements and non-compliance in the ISA Contract and the Schedule 7: Minimum manpower requirements shall have the following additional point added to the existing table.

Sl. No	Designation	Number	Location	Minimum Qualification and experience	Brief Roles and Responsibilities
6	CEX	100-120 per claims processing per person	<ul style="list-style-type: none">• NA	<ul style="list-style-type: none">• Any Graduate	<ul style="list-style-type: none">• Verification on non-technical documents, reports, dates verification• Forward case to CPD for processing with inputs

2. Schedule 7 of the ISA schedules

The minimum CPD required at State Project Office (SPO) should be read as "At least 2 in SPO"

3. The clause 16.1 a) of the ISA Contract

"Ensure that requisite essential biometric devices are functional in the empanelled public hospitals as required. ISA shall procure biometric devices for all empanelled hospitals and provide technical support on installation of the biometric devices. The hardware cost of the biometric devices shall be borne by the respective hospitals while the soft or technical support including RD service will be borne by the ISA."

shall be read as

“Ensure that requisite essential biometric devices are functional in the empanelled public hospitals as required. ISA shall provide technical support on installation of the biometric devices. The hardware cost including RD service of the biometric devices shall be borne by the respective hospitals.”

4. The clause 3.3 a) of the ISA-RFP document

“The Bidder shall furnish as part of its Bid, a bid security for a sum or Rs. 50,000 (Rupees *fifty thousand only*) (the “**Bid Security or EMD**”). The Bid Security shall be in the form of an irrevocable and unconditional bank guarantee issued by a bank in India and confirmed for payment in Aizawl, Mizoram, in favour of the CEO, MSHCS, and which shall be payable promptly upon written demand by the MSHCS. The Bid Security shall be in the format at Appendix -I, Qual-1.2: Format Bid Security. The Bidder shall upload a scanned copy of the original bank guarantee issued by the bank on the e-procurement portal along with its Bid, and shall deliver to the MSHCS the original thereof on or before the date and time specified in the Bidding Process Schedule.”

shall be read as

“The Bidder shall furnish as part of its Bid, a bid security for a sum or Rs. 50,000 (Rupees *fifty thousand only*) (the “**Bid Security or EMD or Demand Draft**”). The Bid Security shall be in the form of an irrevocable and unconditional bank guarantee issued by a bank in India or Demand Draft and confirmed for payment in Aizawl, Mizoram, in favour of the **MSHCS ADMIN**, and which shall be payable promptly upon written demand by the MSHCS. The Bid Security shall be in the format at Appendix -I, Qual-1.2: Format Bid Security for Bank Guarantee. The Bidder shall submit the original bank guarantee / Demand Draft issued by the bank to the MSHCS on or before the last date of Bid Submission.”

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(Dr. BIAKTHANSANGI)

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IMPORTANT POINTS TO NOTE

1. The File number of the Tender is No.D.12019/2/2024-MSHCS/MUHCS
2. ISA shall be required to lease an office in close proximity to MSHCS office as MSHCS will not be able to provide office space for ISA.
3. CPDs and PPDs (MBBS Doctors) are not readily available within the state. The ISA should be prepared to invest ₹80,000/- or more per month per doctor for local HR procurement.
4. Kindly refer <https://health.mizoram.gov.in/page/muhcs-standard-operating-procedures> for updated Guidelines under Mizoram Universal HealthCare Scheme